DophiGo Smart Doorbell

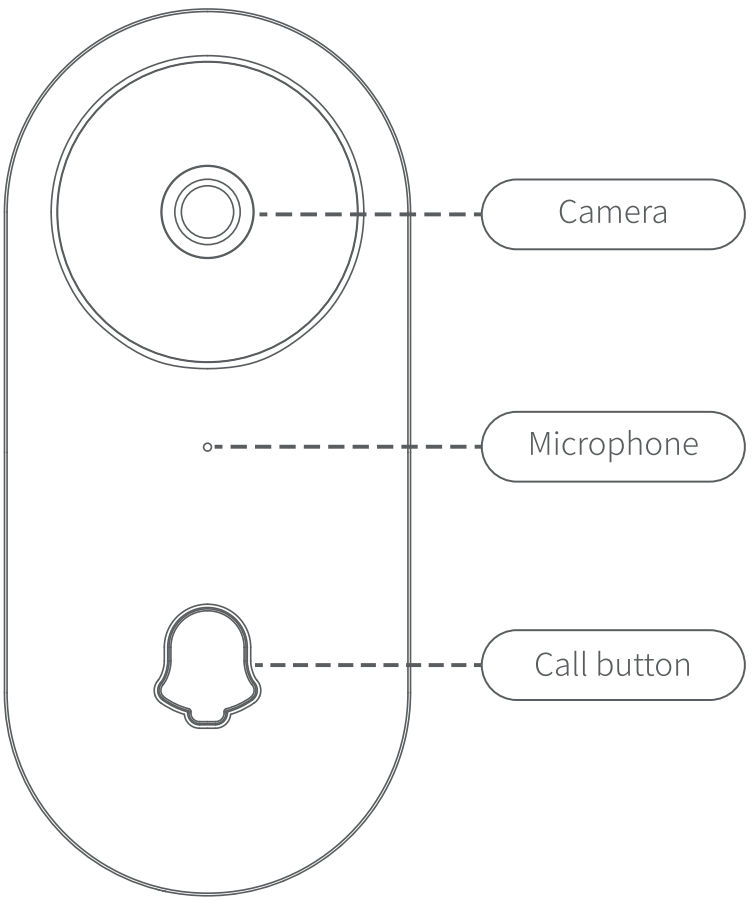
User Manual

DOPHIGO

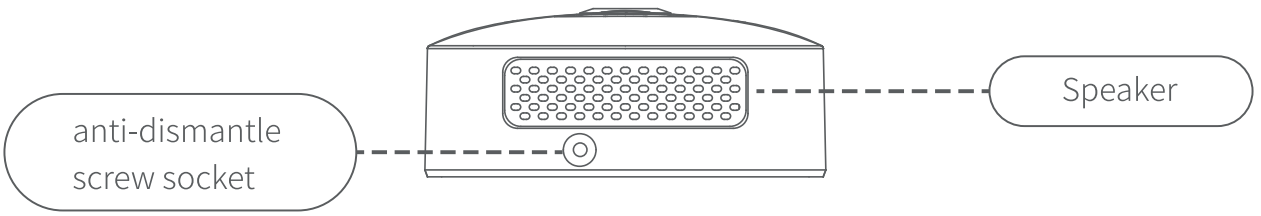
Dear users, thank you for choosing DophiGo smart doorbell. Before using this product, please read this manual carefully and keep it for future reference.

Product Introduction

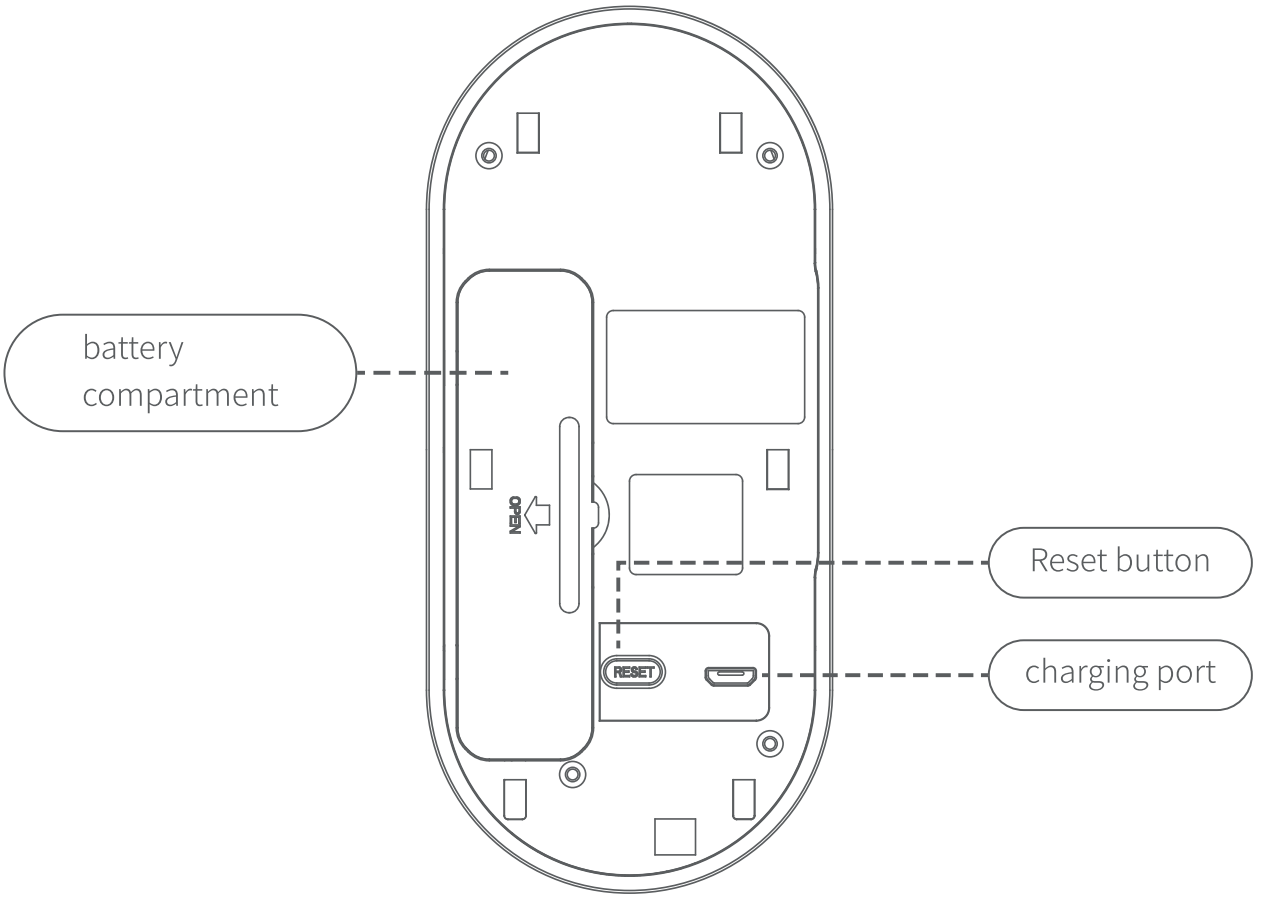
DophiGo Smart Doorbell is an intelligent Wi-Fi video doorbell with two-way audio function. You can access the device through DophiGo mobile app. All visiting records will be stored in cloud.



Front side of the doorbell



Doorbell bottom

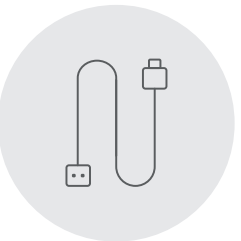


Reverse side of the doorbell

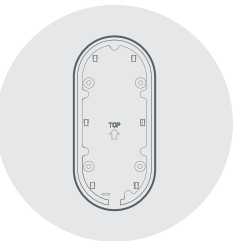
Package Contents

Please check if the device is in good condition and all accessories are included.

Smart Doorbell X1



USB charging cable X1



Base X1

Screws package X1

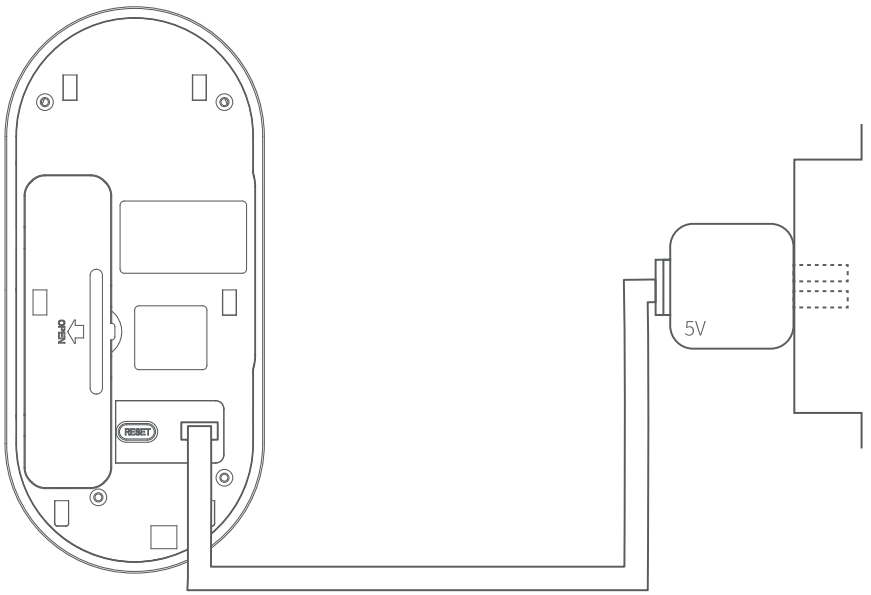
18650 battery X1 (Selection)

User’ s Manual X1

Battery

1. Install the #18650 battery into the device correctly. Please pay attention to +/- position.

2. Connect device with the power cord and the USB end to a 5V power adapter, e.g. normal mobile phone adapter.



3. During charging, the red light will stay solid; after fully charged, the blue light will stay solid.

Warming:Please don't use other charging device to charge the battery.

Quick Start Guide

1. Install battery and start charging to ensure the doorbell is powered. When it's done, you will hear:"Welcome to using DophiGo Smart Doorbell.Waiting for connection."

2. Download the DophiGo app: You can either scan the QR code or search "DophiGo" in the App Store or Google Play.

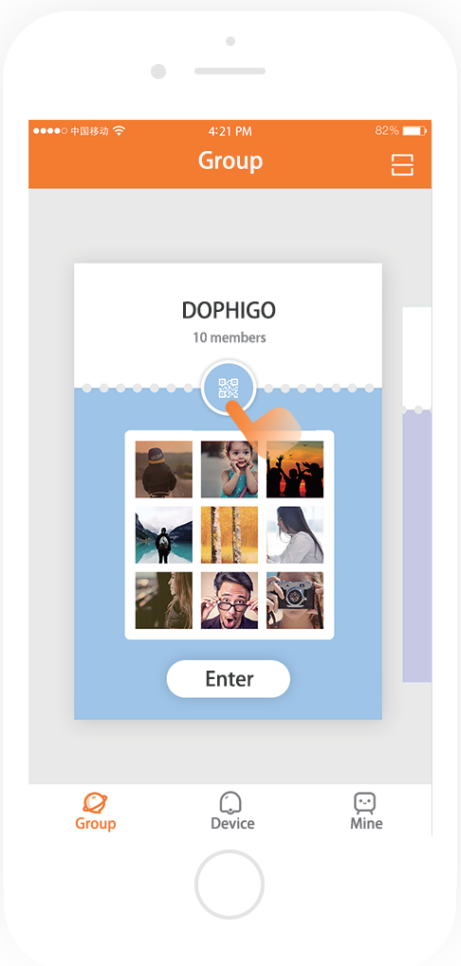
3. After installing the DophiGo app, please register and log in. Please add device by following the steps.

4. After successfully adding the device, press the call button to connect. Wait for the app's response to set up initial connection.

Device sharing

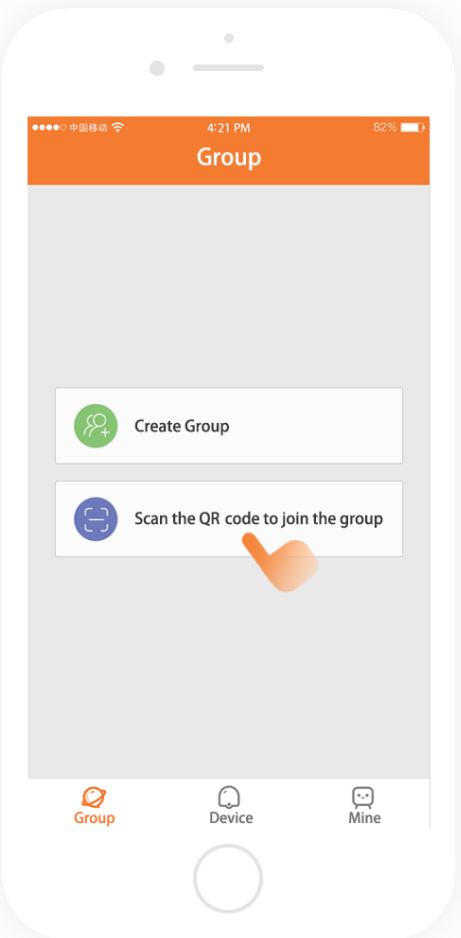
DophiGo Smart Doorbell can be shared with family and friends by inviting them to join the group. Please follow the Instruction below:

1. After adding the device successfully, tap the QR code sign under "Group" interface, and add the QR code that is generated by system automatically.



2 Invite your friends to download and install DophiGo app, and register to log in.

3 After logging in, open the "Group" interface and tap "Extract QR code to join the group".



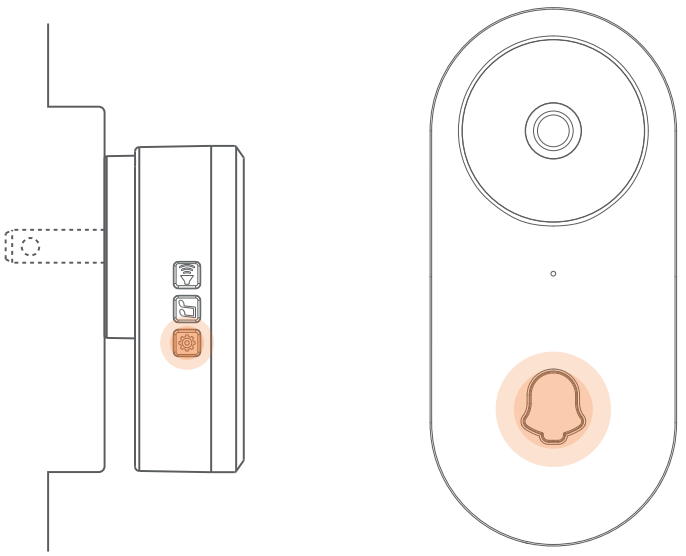
4 After joining the group, your friend will start to receive all info from the device. Now sharing is completed.

Instruction for pairing outdoor doorbell and indoor chime (Optional order)

This doorbell works perfectly with DophiGo indoor chime DPH-DI-200. Please pair them as instructions below:

1. First turn on the indoor chime, there will be a "Ding Dong" sound.

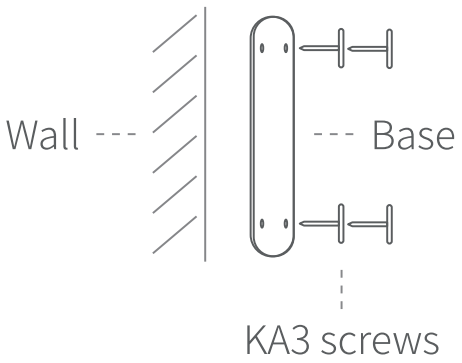
2. Press the pairing button on the indoor chime until the blue light flashes. Now push the call button of outdoor doorbell. Followed by "Ding Dong" the blue light will stay solid for 2 seconds.



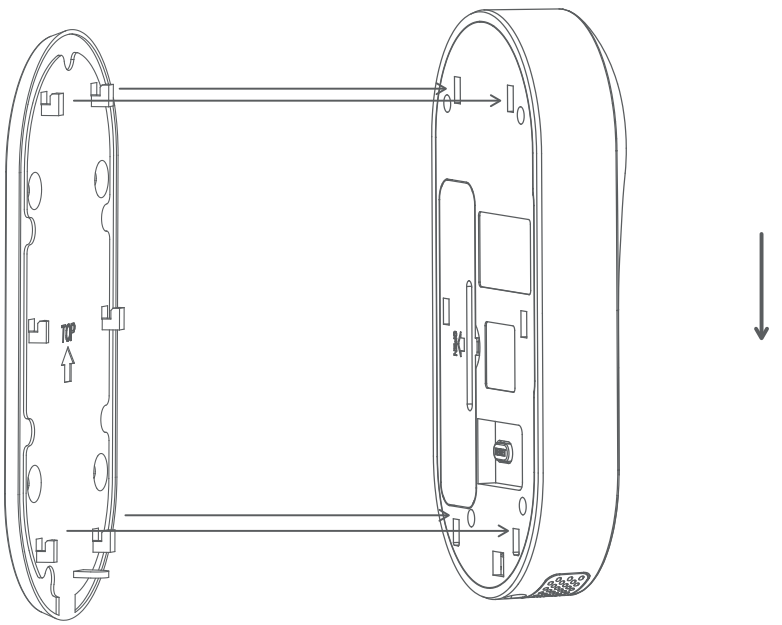
3. After Paired, while pushing the call button of the outdoor doorbell, the indoor chime will ring with "Ding Dong" sound.

Installation Guide

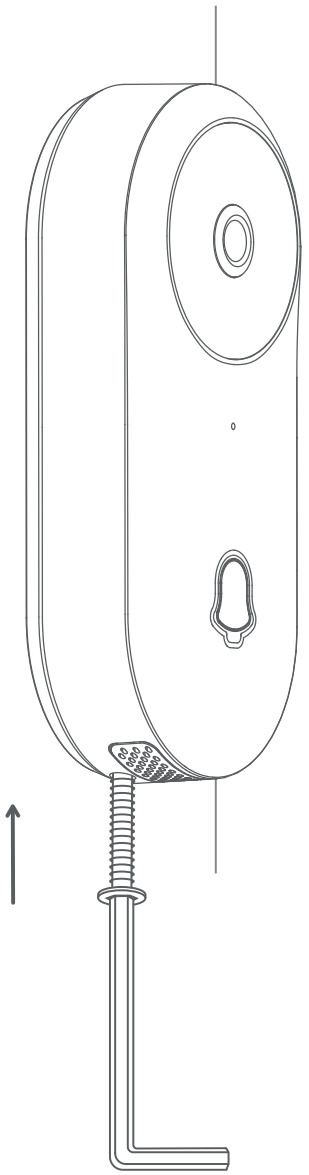
1. Use 4 screws (KA3*25mm) to mount the mounting bracket on the wall, or directly attach the mounting bracket to the wall with the adhesive tape comes together. (Please note: You may not mount it on irongates.)



2. Buckle doorbell and base accordingly and push down slightly to fix it.



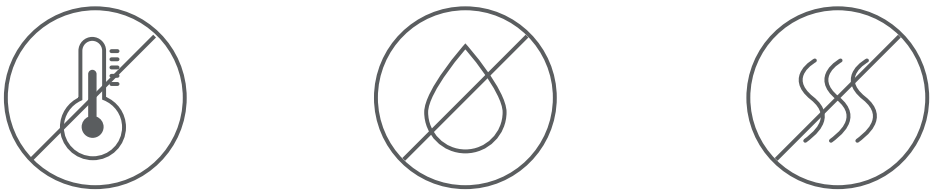
3 After inserting 1 screw (KM2*12mm) in the bottom of the doorbell, the doorbell installation is complete.



Note: Push up slightly to remove the doorbell from the base if batteries need to be changed.

Warning

Please do not install the product in a harsh environment. The product may be damaged if exposed to high temperatures, high humidity, dust, and smoke, etc.



The DophiGo app and the device firmware will be updated occasionally. Please update when the software notifies you that an update is available.

The common operations can be checked from "Help and Feedback" in DophiGo App.

Description of Hazardous Substances

Restricted substances or elements	Parts names			
	Shell	Electric Board	Package	Accessory
(Pb)	O	O	O	X
(Hg)	O	O	O	O
(Cd)	O	O	O	O
(Cr (Vl))	O	O	O	O
(PBB)	O	O	O	O
(PBDE)	O	O	O	O

O :The content of the toxic and harmful substances in all homogeneous materials of the component is below the limit specified by the SJ/T11364 standard.

X :The content of this toxic and harmful substance at least in a homogeneous material of the component exceeds the limit specified by the SJ/T11364 standard.

The 'x' shown in this table indicates that EU RoHS has been used to exempt certain substances from certain applications.

Customer Support

I.Warranty Policies

The doorbell warranty applies only to product failure due to non-human causes during the warranty period. It covers as below:

1.7 Days Return Policy

We offer a full refund or replacement upon receipt of the invoice if any quality problems are found within 7 days after purchase.

2.15 Days Replacement Policy

We offer replacement with a similar product due to quality problems found within 15 days after purchase.

3.1 year Manufacture's Warranties

We offer maintenance services on any product for quality problems found within 1 year after purchase.

II .Non-Warranty Policies

THESE WARRANTIES DO NOT APPLY TO:

1.Products with no warranty certificate sold by third parties, or products that exceed the valid warranty period.

2.Damages caused by improper usage, improper maintenance, or disassembly without DophiGo's authority.

3.Damages caused by force majeure.

4.Color fading and cosmetic wear during usage of the product.

5.Products with missing or unmatchable barcode.

Customer Service

Email / support@dophigo.com

Website / http://www.dophigo.com

Hotline / +86 400-878-5787 (Workday 9:00~18:00)

Product Name
Smart Doorbell

Product Code
DPH-DV-200

Manufacturer
Shenzhen DophiGo IoT Technology Co.,Ltd

Address
16/F,Building B1,Nanshan Park,No.1001 Xueyuan Ave,Nanshan District,Shenzhen,Guangdong,China.

DOPHIGO